

Data Sheet

Camera Share Feature Spotlight

See it. Solve it. Simple.

Camera share from GoTo is the zero-download, browser-based support that allows you to see and support physical devices. From disconnected devices to home WiFi routers to printers, expand the range of who – and what – your team can remotely support.



Better experiences

Remove back & forth and confusing verbal descriptions to reduce friction and speed up support.



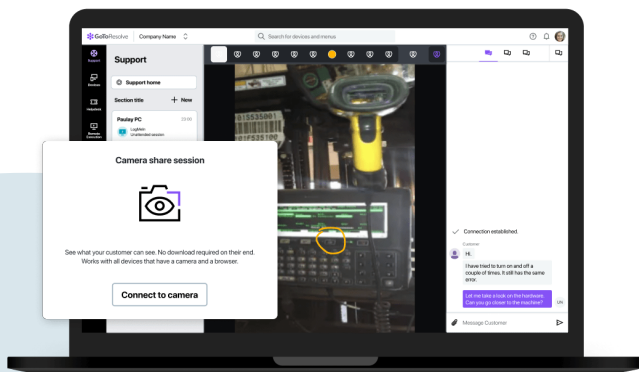
Easy onboarding

Whether it's setting up a home office or helping a customer install new hardware - camera share makes simple



Reduce on-site visits

Save a trip by fixing simple issues remotely.



Camera Share is simple, flexible, and secure.

- Easy for end users to use, easy for agents to guide.
 - Camera Sharing
 - No Downloads
 - Annotations
 - VoIP Audio
- Supports the experience you want to provide.
 - Session Transfer
 - Agent Notes
 - Snapshots
- Safeguards your end users and your business.
 - Admin Center
 - Session Recording
 - Session Reporting
 - Security Protocols

Camera share is just the beginning.

Resolve's all-in-one IT platform is all you need to support your flexible workforce.

[Learn More](#)